

Fact Sheet on Garbage Collection
Avalon Property Owners Association

When is the garbage collected?

RECYCLING: will be picked up once a week, on Mondays.

GARBAGE and RUBBISH: will be picked up two times a week, on Tuesdays and Fridays,

HOLIDAYS: Allied Waste may choose not to pick up trash on the following holidays: New Year's Day; Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day. Should Allied Waste do so, then all trash will be collected on the following pickup day.

What are the hours of the day for pickup?

Collection of Refuse shall not start before 7:00 am or continue after 7:00 pm on the same day. When Allied Waste reasonably determines that an exception is necessary on an existing collection route due to unusual circumstances, it may use alternate hours.

Containers, Bags and Bundles should be placed at their collection points by 7:00 a.m. on the designated collection day. Bulky Waste and tree limbs (cut up) will be picked up curbside on any pickup day of each week.

How do I complain about service?

All complaints shall be made directly to Allied Waste (customer service at 713-635-6666), who has contracted to give complaints "prompt and courteous attention." In the case of alleged missed scheduled collections, Allied Waste shall investigate, and if such allegations are verified, shall arrange for the collection of the refuse not collected within 24 hours after the complaint is received.

Where do I need to place my garbage and recycling for collection?

Garage Service (back-door) is provided for bags and containers containing bags, including recycling containers. If your gate is open, or you do not have a gate, then you may place your containers or bags anywhere, as long as they are visible from the street. If there is a gate and it remains locked at all times, garbage must be placed immediately outside of the gate.

If you have more than five bags of yard waste, the excess bags must be placed curbside.

What is included in the definition of garbage and rubbish and will be picked up?

Garbage and Rubbish are, generally, all your household trash, lawn clippings, tree limbs, etc. That will all be picked up by Allied Waste twice a week, except: Bulky Waste, Construction Debris, Dead Animals weighing more than 10 pounds, and Hazardous Waste

All Garbage must be bagged, whether placed in a container or not. You may leave bags backdoor, or put them in a container.

What is the limit on bags or containers?

With the exception of yard waste, there is **no limit** on the number of bags or containers. **Bags must have sufficient wall strength to maintain physical integrity when lifted by top.**

A maximum of five bags of yard waste will be picked up at the back door; any amount in excess must be placed curbside. There is no limit to the number of bags of yard waste you may place curbside. Yard Waste is defined as "Tree, shrub and brush trimmings, and leaves, grass or other vegetative matter resulting from landscaping maintenance."

Garbage containers should have a capacity between 20 and 96 gallons, and be constructed of plastic, metal or fiberglass. Please note that all trash placed in the container must be bagged.

Does Bulky Waste ever get picked up?

Allied Waste will pick up bulky items on request. This is items such as stoves, refrigerators, water tanks, washing machines, furniture and other waste materials weights or volumes greater than those allowed for Containers.

Does Construction waste ever get picked up?

Allied Waste may, but does not have to pick up Construction Debris. This includes waste building materials resulting from construction, remodeling, repair or demolition operations. Includes sheetrock, paneling, windows, doors, insulation, masonry debris, roofing materials and lumber.

What is included in the definition of Recycling:

The following **ARE** Recyclable Materials:

- (a) Aluminum cans, trays and foil (clean)
- (b) Aseptic Packaging (milk and juice cartons)
- (c) Steel cans and tin
- (d) PET soda, water bottles (#1 clear and green resin)
- (e) HDPE milk, and juice jugs (#2 colored plastic resin)
- (f) PVC narrow neck Carts only (#3 plastic resin) such as health and beauty aid products and household cleaners
- (g) LDPE grocery Carts (#4 plastic resin) such as margarine tubs, frozen dessert cups, six and twelve pack rings
- (h) PP Grocery containers (#5 plastic resin) such as yogurt cups and narrow neck syrup and ketchup bottles #7 plastic resin narrow neck
- (i) Plastic buckets (5-gallon maximum size)
- (j) Newspaper, including inserts (remove plastic sleeves)
- (k) Cardboard (no waxed cardboard)
- (l) Kraft (brown paper) bags
- (m) Magazines, catalogs and telephone books
- (n) Office, computer, notebook and gift-wrap paper (no metal clips, spirals or binders)
- (o) Chipboard (cereal, cake and food mix boxes, gift boxes, etc)
- (p) Carrier stock (soda and beer can carrying cases)
- (q) Junk Mail and envelopes (no plastic cards, stick on labels or unused stamps)
- (r) Paper back books (no hard cover books)

The following **are not** Recyclable Materials:

motor oil, insecticide, herbicide or hazardous chemical
plastic film (plastic sheets, tarps or wrap).
expanded foam or clear polystyrene.
glass